SUREWERX® LIMITED WARRANTY FOR COMMERCIAL PRODUCTS

SureWerx® USA Inc. ("SureWerx") warrants to end-user purchasers that the products set forth below ("Products") will be free from manufacturing defects for the durations set forth below from the date of purchase.

Brand & Products (if applicable)	Duration
• Fall Safe / Reliance Systems Products when installed per SureWerx instruction*	6 months
• AFF** • Due North Industrial, Heel, Heavy Duty, and GripPro™ Traction Aids***, AP Retention Strap (Oversized), and Pouch Belt (Oversized) • Fall Safe / Reliance (unless otherwise specified above)* • Jackson Safety (unless otherwise specified below) • K1 • Oberon • PeakWorks • Pioneer • Sellstrom (unless otherwise specified below) • Viking	1 year
• Jackson Safety Advantage, Insight®, and NextGen® Auto Darkening Welding Helmets • Jackson Safety Rebel ADF Welding Mask and Hood Kit • Sellstrom Auto Darkening Welding Helmets	2 years
• Jackson Safety Translight+ 55 ADF Welding Helmet	3 years
• Jackson Safety TrueSight II Auto Darkening Welding Helmets	5 years

* Should a failure of a Fall Safe / Reliance Product occur within the original warranty period, further warranty is then void until the Products are returned for repair and recertification or replacement. Some Fall Safe / Reliance Products can be repaired, and some must be destroyed following a fall event. Review the individual Product instructions for further direction. Any replacement will be warranted for the remainder of the original warranty period or 30 days, whichever is longer. The purchaser must obtain a Return Materials Authorization number before returning any Products. If SureWerx concludes that a returned Product is not defective, the purchaser will be notified, the Product returned at the purchaser's expense, and a charge will be made for examination, testing, and recertification. SureWerx makes no warranty as to the suitability, compatibility, or use of its Fall Safe / Reliance Products in systems designed by others.

** Accuracy standards for calibration on AFF torque wrenches are guaranteed for 90 days from date of purchase. AFF torque wrenches should be routinely checked for calibration.

*** Please note Due North All Purpose and EveryDay Traction Aids are covered by the SureWerx Limited Warranty for Consumer Products.

Because SureWerx cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from SureWerx or a SureWerx authorized seller in the United States, unless otherwise prohibited by law. SureWerx reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized internet sites.

This warranty does not cover any damage or defects due to normal wear and tear, misuse/abuse, improper handling, alteration to the Product, unauthorized repair, negligence, accident, or failure to use or maintain the Products according to SureWerx's recommendations. This warranty may be void if the purchaser applies any materials not recommended for the Products, such as polishes, oils, or other chemicals that result in damage to the materials of the Product. This warranty is VOID for Fall Safe / Reliance Products if failure of the Product has resulted from accidental damage; abuse; misapplication; intended or unintended misuse; improper installation; use of incompatible hardware; use in highly corrosive or unusual environments (unless specifically designed for such use); or unauthorized maintenance, installation, modification, or repair. This warranty is limited to the original, end-user purchaser in the United States.

Purchasers should first contact the authorized seller from which they purchased the Product for assistance. If the authorized seller is unable to resolve the issue, purchasers of Products who wish to make a warranty claim based upon a Product defect should call SureWerx customer service at 1-800-323-7402 or email claims.usa@surewerx.com.

Purchasers will be asked to provide proof of purchase and the reason for the warranty claim. They may also be asked to provide photo(s) or video(s) of the alleged defect or to return the Product to SureWerx at SureWerx's discretion. If a Product must be returned to SureWerx for inspection, SureWerx will provide a return shipping label. SureWerx will repair or replace a defective Product that is covered by this warranty. In the event the same Product is not available for replacement, SureWerx will replace the Product with an alternative style with the same or better technology and materials within the same price point. SureWerx will not reimburse the cost paid for the original Product.

There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

UNDER NO CIRCUMSTANCES SHALL SUREWERX BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY.

If you have any questions about whether a seller is authorized, call us at 1-800-323-7402 or email us at claims.usa@surewerx.com.

Effective Date: 7/1/2026